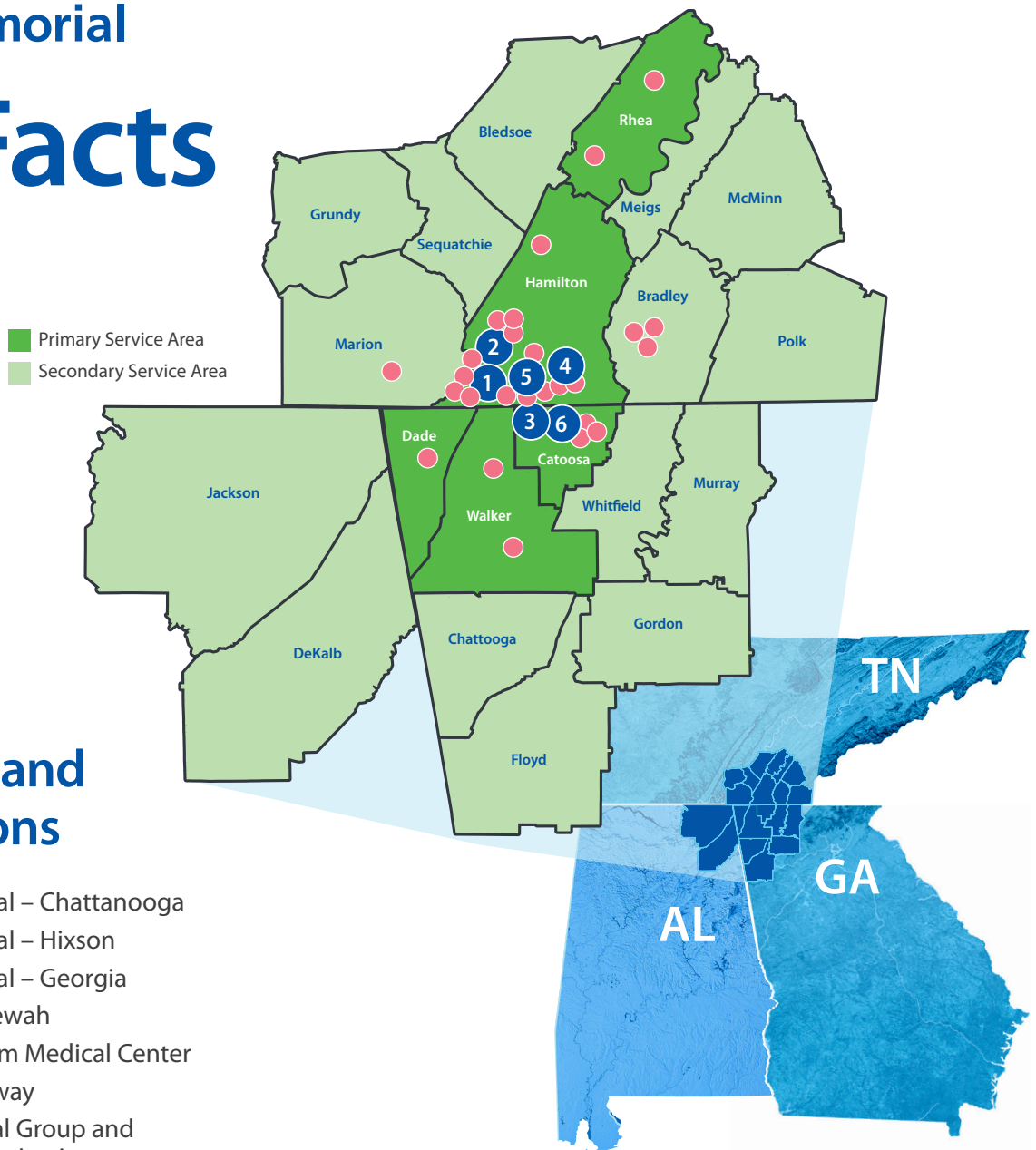


Fast Facts

FY 2024



Service Area and Clinic Locations

- 1 CHI Memorial Hospital – Chattanooga
- 2 CHI Memorial Hospital – Hixson
- 3 CHI Memorial Hospital – Georgia
- 4 CHI Memorial – Ooltewah
- 5 CHI Memorial – Atrium Medical Center
- 6 CHI Memorial – Parkway
- CHI Memorial Medical Group and The Chattanooga Heart Institute
Dots represent nearly 70 clinic locations.

Total Service Area Population = 1,071,053*

**Calculated using Sg2 Service Area Pop for the Market*

Services Provided

- Breast Care
- Cancer Care
- Convenient Care
- Diagnostic Imaging & Radiology
- Digestive Health
- Emergency Care
- Endocrinology
- Geriatric Care
- Heart & Vascular Care
- Home Health
- Lung Care
- Metabolic & Bariatric Care
- Neurosciences
- Orthopedic & Spine Care
- Outpatient Rehabilitation
- Primary Care
- Rheumatology Care
- Sleep Medicine
- Surgical Services
- Urology Care
- Virtual Care
- Wound Care

Facility Overview

CHI Memorial Hospital – Chattanooga



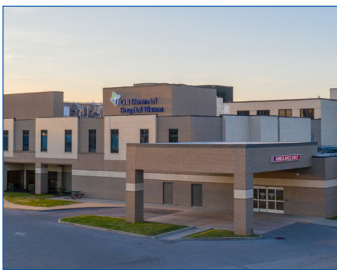
2525 deSales Ave
Chattanooga, TN 37404
423.495.2525
Licensed Beds: 357
Operating Beds: 357
Percent Occupancy: 77.4

CHI Memorial – Atrium Medical Center



1949 Gunbarrel Road
Chattanooga, TN 37421
*Primary and specialty care
and sleep lab services*

CHI Memorial Hospital – Hixson



2051 Hamill Rd
Hixson, TN 37343
423.495.7100
Licensed Beds: 74
Operating Beds: 74
Percent Occupancy: 74.9

CHI Memorial – Parkway



4700 Battlefield Parkway
Ringgold, GA 30736
*Primary and specialty care,
outpatient imaging center,
breast center, radiation
oncology center*

CHI Memorial Hospital – Georgia



100 Gross Crescent Circle
Ft. Oglethorpe, GA 30742
706.858.2000
Licensed Beds: 179
Operating Beds: 35
Percent Occupancy: 20.2

CHI Memorial Community Health



3905 Hixson Pike, Suite 103
Chattanooga, TN 37415
*Primary care for underserved
adults and families,
screenings and chronic
disease management*

CHI Memorial – Ooltewah



6401 Mountain View Rd
Ooltewah, TN 37363
*Advanced diagnostic outpatient
imaging services, primary and
multi-specialty care*

CHI Memorial Children's Learning Center

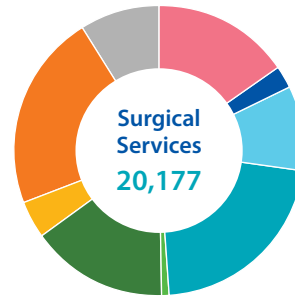
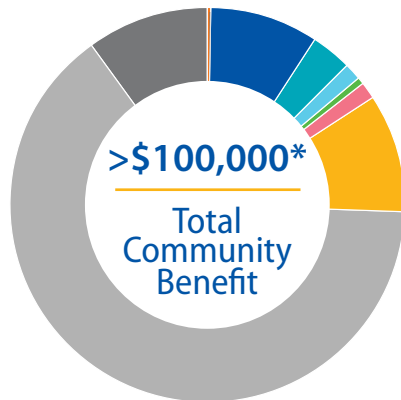


2675 Robbins Street
Chattanooga, TN 37404
*Over 130 children currently
enrolled, with nearly
700 pre-K graduates*

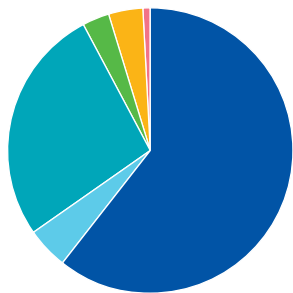
Market Overview and Financials

Service Line Volume

Revenue	
FY 2023	in Thousands
Net Patient Services Revenue	\$798,653
Hospitals	\$701,303
Medical Group	\$139,275
All Other	–
Nonpatient Revenue	\$47,820
Total Revenue	\$846,473



- Cardiovascular/ Cardiothoracic Surgery: 3,111
- Colorectal: 491
- ENT: 1,918
- General: 4,345
- Neurosurgery: 180
- Orthopedics: 3,116
- Spine: 831
- Urology: 4,408
- All Other: 1,777



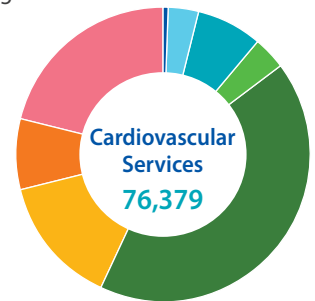
Payor Mix

- Medicare: 60.8%
- Medicaid: 4.6%
- Managed Care: 26.9%
- Commercial: 3.2%
- Self Pay: 3.7%
- Other: 0.8%

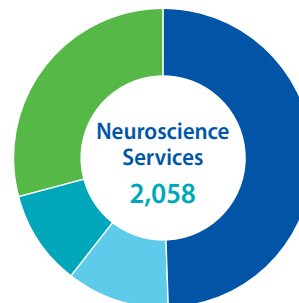
- Subsidized Services
- Financial assistance
- Community health improvement services
- Health professions education
- Cash and in-kind contributions donated to community
- Community building activities
- Community benefit operations
- Unpaid cost of Medicare
- Unpaid cost of Medicaid

*in thousands

- Surgeries – CABG: 485
- Surgeries – Other CV/Thoracic: 2,626
- Procedures – Cath Lab: 5,581
- Procedures – EP Lab: 2,587
- Imaging – Cardiac Echo: 32,284
- Imaging – Advanced Cardiac*: 10,879
- Imaging – Cardiac Nuclear: 5,949
- Imaging – Vascular Ultrasound: 15,988



*Includes cardiac PET, MRI, CT and Amyloid imaging



- Inpatient Strokes: 1,022
- Neurosurgeries: 225 Interventional
- Neurology: 213
- Physical Medicine and Rehab: 598

Statistics

	Admissions	IP Surgeries <i>excluding endo</i>	OP Surgeries <i>excluding endo</i>	IP/OP Endo Surgeries	Total Surgeries	Total ER Visits	Total OP Visits	Physician Visits	ADC	Case Mix
CHI Memorial Hospital – Chattanooga	18,274	5,958	10,722	15,067	16,680	36,573	276,302		299.5	2.15
CHI Memorial Hospital – Hixson	4,086	678	2,818	4,761	3,496	25,491	70,672		55.4	1.5
CHI Memorial Hospital – Georgia	615	—	—	—	—	19,721	35,573		7.07	1.19
CHI Memorial Medical Group + The Chattanooga Heart Institute								759,641		
Total	22,975	6,636	13,541	19,828	20,177	81,785	382,547	759,641	362	4.84

Workforce Overview



CHI Memorial Medical Group and The Chattanooga Heart Institute at CHI Memorial offer a network of primary and specialty care providers serving at over 65 clinic sites across a 90-mile radius, serving Southeast Tennessee, Northwest Georgia and Northeast Alabama.

- 200 Physicians
- 182 Advanced Practice Providers

Practice Providers

- Primary Care Physicians: 62
- Specialists: 86
- Primary Care Advanced Practice Providers: 43
- Specialist Advanced Practice Providers: 111

Hospital Medicine Providers

- Hospitalists: 52
- Advance Practice Providers: 28

Clinical Education

Nursing Education

- RN Residency
 - Five Tracks – LPN, ICU, ED, Med/Surg and OR
 - > 70 RNs enrolled in the residency program in FY24
- Accredited Critical Care Nursing Fellowship
- Partnerships with 11 nursing/allied health schools

Physicians and APPs

- More in Common Alliance (partnership with Morehouse School of Medicine)
 - <30 MD students since inception of the program
 - Six specialty offerings
- Partnerships with four additional schools for Medical and APP student rotations

Other

- PGY-1 Pharmacy Residency
 - Four pharmacy residents in FY24
 - Tennessee Health System Pharmacy Residency Program of the Year
- “Grow Your Own MA” training program within Mountain Management
 - Five program graduates in FY24
- Future Ready Institutes – partnerships with four high schools to provide exposure to medical careers

For more information, please visit Memorial.org.

Clinically Integrated Network (CIN)

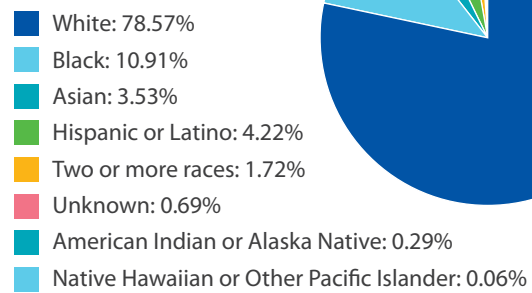
Mission Health Care Network

Approximately
43,000
Member Lives

856
Network Providers

Mission Health Care Network supports employed and aligned independent providers in their efforts to advance value-based care and enable future success. MHCN serves as a CIN for the CHI Memorial Employee Health Plan, an accountable care organization (ACO) for the Medicare Shared Savings Program, and a population health services organization (PHSO) for CHI Memorial’s value-based contracts.

Workforce Ethnicity



4.16 Employee Engagement Score
Based on a 1-5 Scale, Press Ganey.

66.9% FYBER | First Year Benefited Employee Retention

Workforce Demographics		
Facility/Process Level	# Employees	RN
Market – Overall	4,727	1,033
CHI Memorial Hospital – Chattanooga	2,637	844
CHI Memorial Hospital – Hixson	382	153
CHI Memorial Hospital – Georgia	140	36
CHI Memorial Medical Group	298	—
The Chattanooga Heart Institute	329	—
Mountain Management Services	941	—

All values as of June 30, 2024.