

Save Time with eCheck-In through MyChart

If you have an active MyChart account, you can complete the eCheck-In process before your scheduled visit. Your eCheck-in can be completed using a computer and web browser or using a mobile device with the MyChart app.

Download the MyChart App On Your Mobile Device

Downloading the MyChart app is the easiest way to complete an eCheck-in on your mobile device. If you would rather use a computer for eCheck-in, you can skip this step.

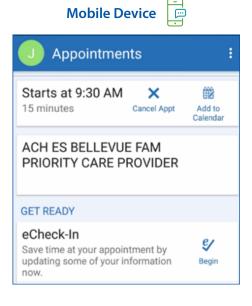
App Instructions

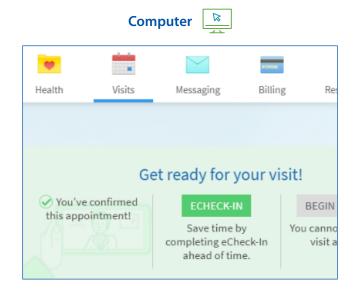
- 1. Open Google® Play or Apple® App Store
- 2. Search for "Epic MyChart"
- 3. Install the MyChart app

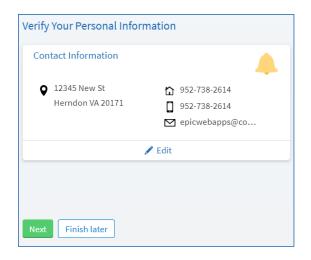


Up to 48 Hours Before Your Visit - Complete eCheck-In

If you are using a computer, visit Memorial.org/patient-portal and log into MyChart web, open the appointment details page for your scheduled visit. If you are using a mobile device, log into the MyChart mobile app and open the appointment details page for your scheduled visit and click eCheck-In.





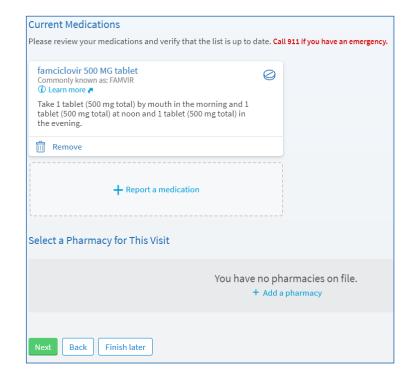


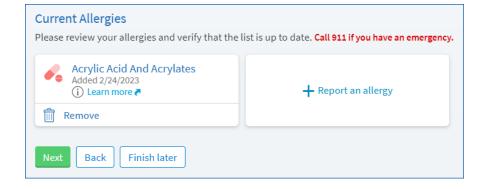
Step One: Review Your Personal Information

- 1. Need to make any changes? Click **Edit** below the information that you want to update. Enter the correct information, and save your changes.
- 2. Is everything correct? Click **Next**.

Step Two: Review Your Medications

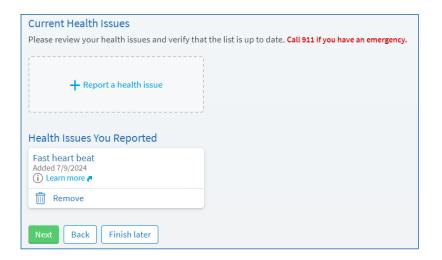
- 1. Need to remove a medication that you are no longer taking? Click Remove and add details of why you are no longer taking the medication.
- 2. Need to add a medication? Click **Report a medication** and type the name of the medication to select it from the list.
- 3. Need to add your pharmacy? Click Add a pharmacy and begin typing the first few letters of the pharmacy's name to select it from the list.
- 4. Is Everything Correct? Click Next.





Step Three: Review Your Allergies

- 1. Need to add an allergy? Click Report an allergy and begin typing the first few letters of the allergy to select it from the list.
- 2. Is Everything Correct? Click Next.



Step Four: Review Your Health Issues

- 1. Need to add a health issue? Click **Report a health issue** and begin typing the first few letters of the health issue to select it from the list.
- 2. Is everything correct? Click Next.

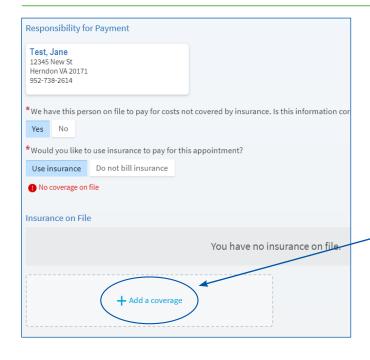
Step Five: Complete Questionnaires

In this step of the eCheck-In process, you will be prompted to upload your identification card if one is not already on file. You may also be asked to complete other health related questionnaires.

- 1. Need to upload your identification card? Click Add a document to upload your identification card from your device.
- 2. Complete any health related questionnaires and submit your answers.

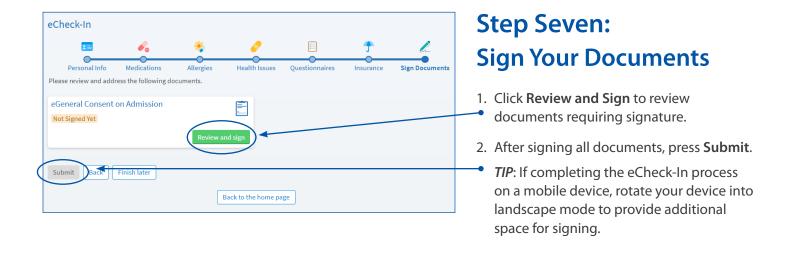






Step Six: Verify Your Insurance

- 1. Complete the Responsibility for Payment questions.
 - a. Need to add insurance coverage? Grab your insurance card, and click **Use Insurance**.
- 2. Click Add a Coverage to enter the insurance coverage
- details and upload a photo of your insurance card.
 - a. MyChart will attempt to verify your insurance information. This process could take up to 45 seconds.



Step Eight: Complete eCheck-In

After you have completed the last step of the eCheck-In process, you will see a thank you message. You are now checked in and ready for your schedule appointment. REMINDER: Before your appointment, please be sure to stop by registration to complete any remaining forms and receive you armband.

